



## Customer Privacy Policy

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### 1. Introduction:

The Integrated Waste Management Division is committed to protecting the privacy and security of our customers' personal information, including credit card details. This Privacy Policy outlines how we collect, use, store, and protect your information when you interact with our services.

### 2. Information We Collect:

We may collect the following types of information from our customers:

- Personal Information: Name, email address, phone number, billing and shipping addresses.
- Payment Information: Credit card details, billing information, and transaction history.

### 3. How We Use Your Information:

We use the collected information to:

- Process transactions securely.
- Provide customer support and respond to inquiries.
- Improve our products, services, and website functionality.
- Comply with legal and regulatory requirements.

### 4. Credit Card Security:

We take the security of your credit card information seriously and implement the following measures:

- Credit card transactions are processed through secure, PCI-compliant third-party payment processors.
- We do not store your full credit card details on our servers.
- Encryption and tokenization technologies are used to protect sensitive payment data.

### 5. Information Sharing and Disclosure:

We do not sell, trade, or rent your personal or payment information to third parties. However, we may share your information with:

- Trusted third-party service providers who assist in processing payments and delivering services.
- Legal authorities when required by law or to protect our rights and property.

### 6. Data Retention:

We retain personal and payment information only as long as necessary for the purposes stated in this policy, or as required by law.

**7. Your Rights and Choices You have the right to:**

- Access, correct, or delete your personal information.
- Request information on how your data is processed.

**8. Updates to This Privacy Policy:**

We may update this Privacy Policy periodically. Any changes will be posted on our website with an updated effective date.

**10. Contact Us:**

If you have any questions or concerns about this Privacy Policy, please contact us at:

Yolo County Integrated Waste Management - Landfill

44090 County Road 28H, Woodland, CA 95776

Email: Attention: Constance Robledo\_ [constance.robledo@yolocounty.gov](mailto:constance.robledo@yolocounty.gov)

Phone Number: 530-666-8574 or 530-981-6122

Sincerely,

Division of Integrated Waste Management